Solo 15/10

TV sound system

Owner's Guide | Guía del usuario | Notice d'utilisation

Contents

Introduction

Thank you... 7
Unpacking 7

System Setup

Step 1: Placing the system 8
Step 2: Choosing the type of audio cable to use 9
Step 3: Connecting the selected audio cable to your TV 10
Step 4: Connecting the audio cable to the Solo system 11
Important instructions for optical cable connections 12
Step 5: Connecting the Solo system to power 13
Step 6: Placing your TV on the Solo system 14
Step 7: Turning off your TV speakers 15
Step 8: Checking for sound 16
Step 9: Adjusting the bass 16
Using alternate connections 17
Connecting a cable/satellite box to the system 17
Connecting a TV headphones output to the system 18
Connecting multiple devices to the system 19

Operation

Getting system information 20
Controlling the volume 21
Using auto-wake 21
Programming the Solo 15 universal remote 22
Programming your remote to control your TV 22
Programming the remote to control other devices 23
Customizing the power button 23
Resyncing your cable/satellite box and TV 23
Switching between sources 24
System control buttons 24
Using playback controls 25
Navigating on-screen menus and guides 26

Using a third-party remote 27
Using dialog mode 27
Using the Solo 10 remote 28
Optional universal remote 28
Using a third-party remote 28
Using dialog mode 28

Care and Maintenance

Troubleshooting 29
Replacing the remote batteries 31
Solo 15 universal remote 31
Solo 10 remote 31
Cleaning 32
Customer service 32
Limited warranty 32
Technical information 32

Safety Information

Please read this guide

Please read this owner's guide carefully and save it for future reference.

The lightning flash with arrowhead symbol within an equilateral triangle alerts the user to the presence of uninsulated, dangerous voltage within the system enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle, as marked on the system, is intended to alert the user to the presence of important operating and maintenance instructions in this owner's guide.

WARNINGS:

- To reduce the risk of fire or electrical shock, do not expose the product to rain or moisture.
- Do not expose this apparatus to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the apparatus. As with any electronic products, use care not to spill liquids into any part of the system. Liquids can cause a failure and/or a fire hazard.

- **Solo 10 remote:** Keep new and used batteries away from children. Do not ingest battery, chemical burn hazard. The remote control supplied with this product contains a coin/button cell battery. If the coin/button cell battery is swallowed it can cause severe internal burns in just two hours and can lead to death. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think the battery may have been swallowed or placed inside any part of the body, seek immediate medical attention. The coin/button cell battery may explode or cause a fire or chemical burn if incorrectly replaced or mishandled. Do not recharge, disassemble, heat above 212°F (100°C) or incinerate. Replace only with an agency approved (ex. UL) CR2032 or DL2032 3-volt lithium battery. Dispose of used batteries promptly.
- **Solo 15 remote:** Do not dismantle, open or shred battery pack or cells. Do not expose batteries or a battery pack to heat or fire. Avoid storage in direct sunlight. Do not short-circuit battery. Do not store batteries carelessly in a box or drawer where they may short-circuit each other or be short-circuited by other metal objects. Do not remove a battery from its original packaging until required for use. Do not subject batteries to mechanical shock. In the event of a battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice. Observe the plus (+) and minus (-) marks on the battery and equipment and ensure correct use. Do not use any battery pack or cell which is not designed for use with the product. Keep batteries out of the reach of children. Seek medical advice immediately if a battery has been swallowed. Always purchase the correct battery for the equipment. Keep batteries clean and dry. Wipe the battery terminals with a clean dry cloth if they become dirty. Use the battery only in the application for which it was intended. When possible, remove the battery from the equipment when not in use. Replace only with AA (IEC LR06) alkaline batteries.
- Do not place any naked flame sources, such as lighted candles, on or near the apparatus.
- Never place the equipment in an unstable location. The equipment may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
  - Using cabinets or stands recommended by the manufacturer of the equipment.
  - Only using furniture that can safely support the equipment.
  - Ensuring the equipment is not overhanging the edge of the supporting furniture.
  - Not placing the equipment on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the equipment to a suitable support.
  - Not standing the equipment on cloth or other materials placed between the equipment and supporting furniture.
  - Educating children about the dangers of climbing on furniture to reach the equipment or its controls.
- If you doubt your ability to safely mount your television or set up this product, contact a professional installer for help.
- Do not allow children to push, pull, or climb on an A/V monitor. This may cause it to tip over, possibly resulting in personal injury or death. For added safety and stability, be sure to secure the monitor using a suitable anti-tip device.

WARNING: This product contains magnetic material. Please contact your physician if you have any questions on whether this might affect the operation of your implantable medical device.

WARNING: Contains small parts which may be a choking hazard. Not suitable for children under age 3.

CAUTION: Do not make unauthorized alterations to the product; doing so may compromise safety, regulatory compliance, system performance, and may void the warranty.

Notes:

- Where the mains plug or appliance coupler is used as the disconnect device, such disconnect device shall remain readily operable.
- This product must be used indoors. It is neither designed nor tested for use outdoors, in recreation vehicles, or on boats.
- The product label is located on the bottom or the back of the product.

Please dispose of used batteries properly, following any local regulations.
Do not incinerate.

This product conforms to all applicable EU Directive requirements. The complete Declaration of Conformity can be found at www.Bose.com/compliance.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Unplug this apparatus during lightning storms or when unused for long periods of time.
12. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in a way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Safety Information

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.
CAN ICES-3 (B) / NMB-3 (B)

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	O	O	O	O	O
Metal parts	X	O	O	O	O	O
Plastic parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O
O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T 11363-2006.						
X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ/T 11363-2006.						

Please complete and retain for your records

The serial and model number can be found on the bottom panel.

Serial number: _____

Model number: _____

Purchase date: _____

We suggest you keep your receipt with this owner's guide.

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Blu-ray Disc™ is a trademark owned by Blu-ray Disc Association (BDA).

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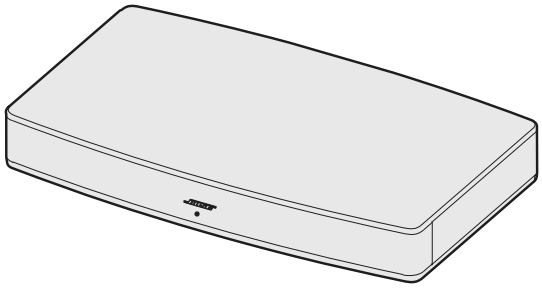
Thank you...

Thank you for choosing the Bose® Solo 15/10 TV sound system for your home. This stylish, unobtrusive speaker system is designed to fit under most 46" TVs and many 50" TVs. It delivers superb acoustic performance that will greatly enhance your TV viewing experience.

Unpacking

Carefully unpack the carton and confirm that you have all the parts shown here:

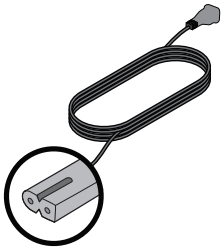


Solo 15/10 TV sound system

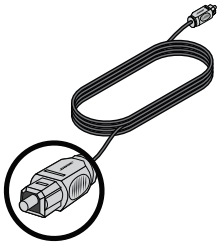
Solo 15
universal remote

OR

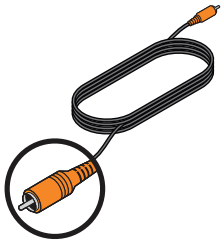
Solo 10 remote



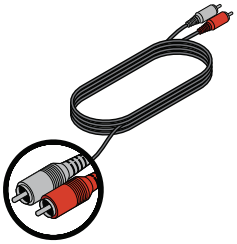
Power cord
(The appropriate power cord for your region is included)



Optical digital
audio cable



Coaxial digital
audio cable
(Included in Europe only)



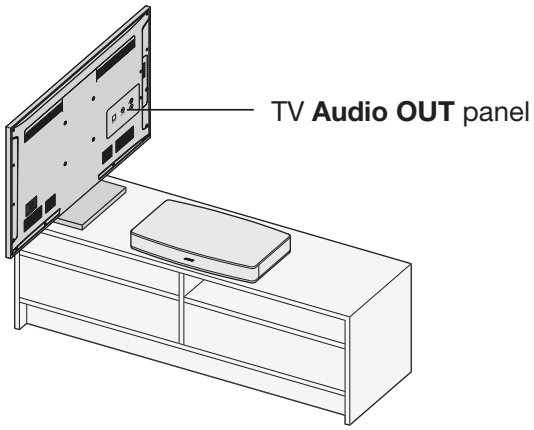
Analog stereo
audio cable

If any part of the product appears to be damaged, do not attempt to use it. Contact your authorized Bose dealer immediately or call Bose Customer Service. Refer to the contact list enclosed in the carton for contact information.

Be sure to save the carton and packing materials. They provide the safest means for transporting or storing the product.

Step 1: Placing the system

1. Move your TV aside and turn it so you can see the **Audio Out** panel.
2. Place the Solo system where you had your TV.



Placement guidelines:

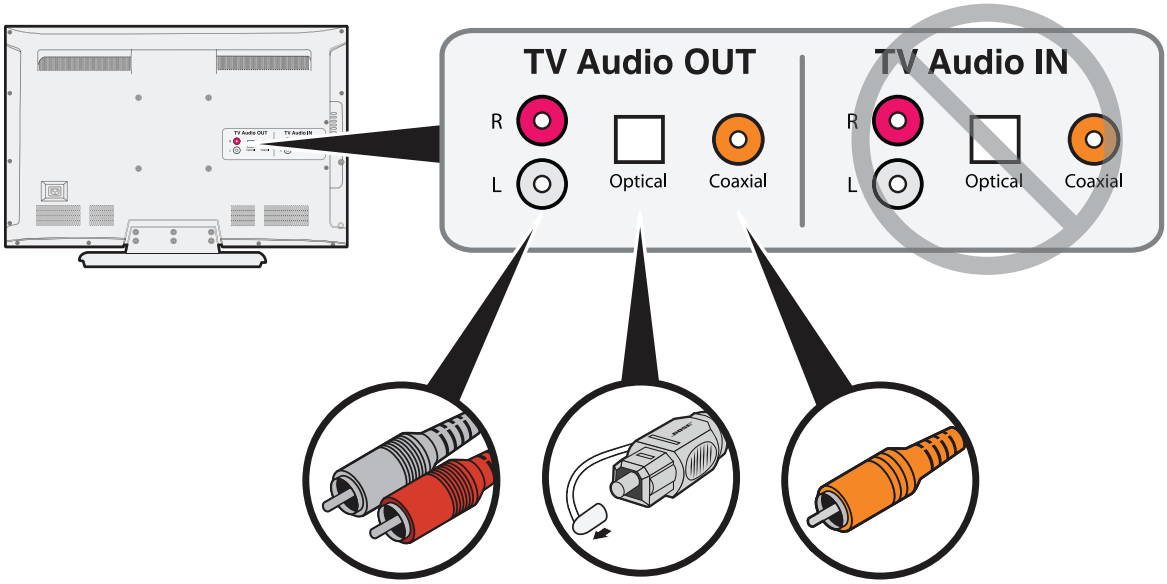
- The Bose® Solo 15/10 system is designed to fit under TVs that weigh no more than 75 lbs (34 kg) and have bases no wider than 24" (61 cm), and no deeper than 12.25" (31 cm).
- The base of your TV should be centered on the top of the system and must not hang over any of its edges.
- If the TV base is too large to fit on top of the system, place the sound system in another location such as on an open shelf under the TV, but keep it close to your TV so the audio cable will reach. You can also mount your TV on the wall above the system.
- If placing the sound system in a cabinet or on a shelf, position the front of the system as close as possible to the front edge of the shelf for optimum audio performance.

Cautions:

- DO NOT place a CRT type TV on this system. It is not designed for use with this type of TV.
- Allowing the base of your TV to hang over any edge of this speaker system increases the risk of the TV tipping, which may result in injury.
- If placing the sound system backed up to a wall, make sure there is a space of at least 1" (2.5 cm) between the wall and the rear of the system.
- With any placement of this product, make sure the ventilation openings on the rear panel are not blocked.
- If your TV comes with an anti-tip device, install it according to the manufacturer's instructions and adjust the tether as instructed after placing the TV on top of the system. Installing an anti-tip device is recommended when using a TV with this product. If your TV did not come with an anti-tip device, you can get one from most retail TV suppliers.

Step 2: Choosing the type of audio cable to use

1. On the back of your TV, locate the **Audio Out** connector panel and note which type of audio output connectors your TV has.



Analog stereo audio

Use this connection if no optical or coaxial digital audio outputs are available.

Optical digital audio

Coaxial digital audio

Use either of these connections for best audio performance.

2. Choose the appropriate audio cable for your TV.

Note: Your Solo system may come with several types of audio cables. Only one audio connection is needed. Choose one cable and set the others aside.

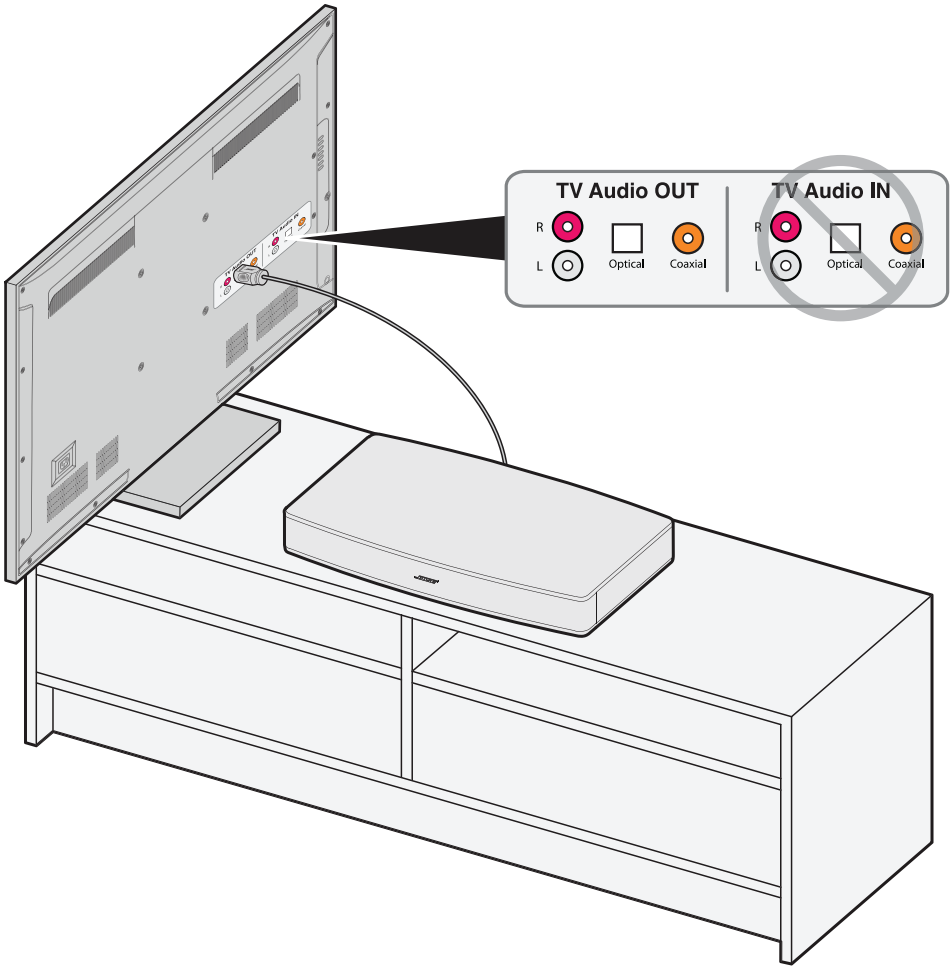
Note: The optical or coaxial cable will provide the best audio performance. Use the analog cable only if your TV does not have an optical output or a coaxial output.

Tip: If your TV does not have any audio outputs, you can use the audio outputs on another device. See “Using alternate connections” on page 17 for other ways to connect the Solo TV sound system.

Step 3: Connecting the selected audio cable to your TV

1. On the back of your TV, locate the **Audio OUT** connector panel.
2. Plug one end of the selected audio cable into the correct **Audio OUT** connector.

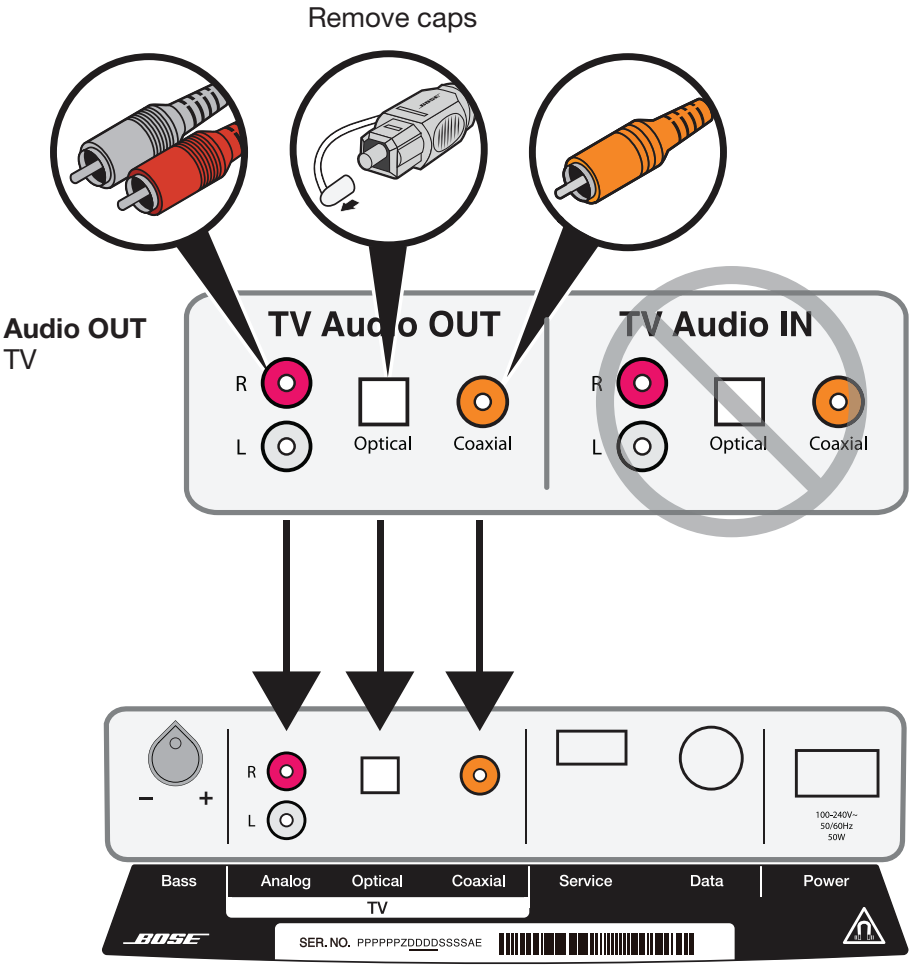
Caution: If using the optical cable, make sure you remove the protective cap and hold the plug in the correct orientation for the **Audio OUT** connector on your TV.



Step 4: Connecting the audio cable to the Solo system

Plug the other end of the selected audio cable into the corresponding connector on the Solo system.

Note: If using the optical cable, please read the Important Instructions on page 12.

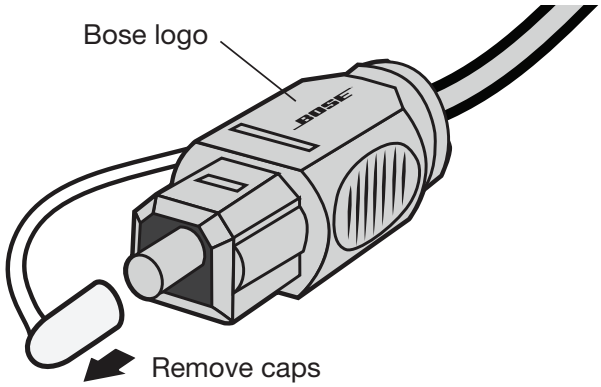


Audio IN Solo system

Note: Only one audio connection is needed.

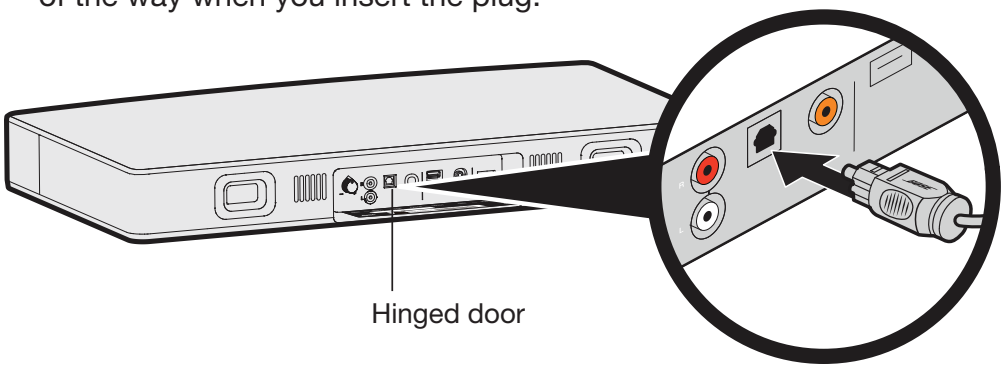
Important instructions for optical cable connections

1. Remove the protective cap from both ends of the optical cable.



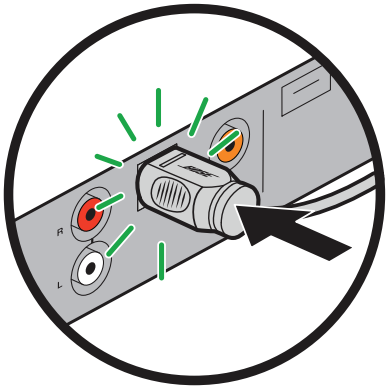
2. Hold the optical cable plug with the Bose logo facing up, as shown.
3. Align the plug with the **Optical** connector on the Solo system and insert the plug carefully.

Note: The **Optical** connector on the Solo system has a hinged door that swings out of the way when you insert the plug.



Caution: Inserting the plug in the wrong orientation can damage the plug and/or the connector.

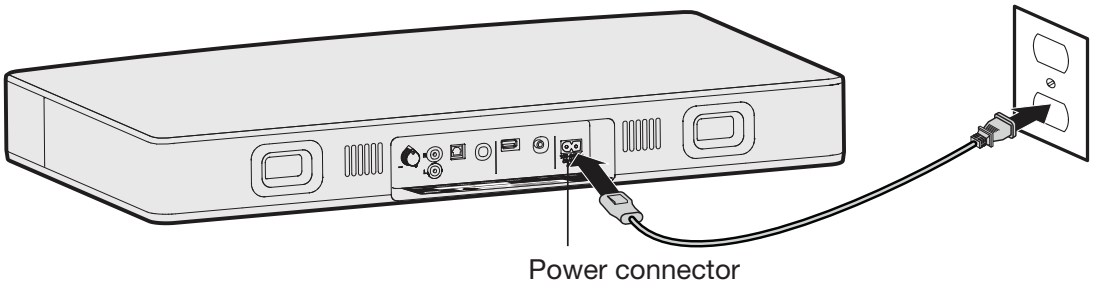
4. **Firmly** push the plug into the connector until you hear or feel a click. Test to be sure the plug cannot easily slip out of the connector.



Step 5: Connecting the Solo system to power

1. Plug one end of the power cord into the **Power** connector.
2. Plug the other end into a live AC power (mains) outlet.

   A few moments after applying power, the system emits two tones indicating that it is ready to use.

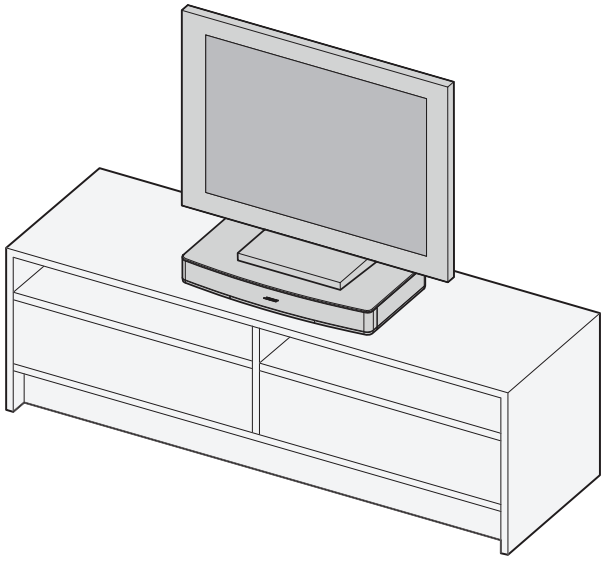


Tip: Bose recommends using a safety agency-approved surge protector on all electronic equipment. Voltage variations and spikes can damage electronic components in any system.

Step 6: Placing your TV on the Solo system

Place your TV on the Solo system, making sure the TV stand is centered on the top of the system. Refer to “Placement guidelines:” on page 8.

Caution: Be sure to center the base of your TV on the top of this product.



Cautions:

- DO NOT place a CRT type TV on this system. It is not designed for use with this type of TV.
- Allowing the base of your TV to hang over any edge of this speaker system increases the risk of the TV tipping, which may result in injury.
- If placing the sound system backed up to a wall, make sure there is a space of at least 1" (2.5 cm) between the wall and the rear of the system.
- If your TV comes with an anti-tip device, install it according to the manufacturer’s instructions and adjust the tether as instructed after placing the TV on top of the system. Installing an anti-tip device is recommended when using a TV with this product. If your TV did not come with an anti-tip device, you can get one from most retail TV suppliers.

Step 7: Turning off your TV speakers

To enjoy the full benefit of hearing TV audio through the Solo TV sound system, the internal speakers in your TV should be turned off.

Note: Check your TV owner's guide for help using the TV menus.

1. Turn on your TV.
2. Go to the TV menu and select **Audio**, **Sound**, or **Speaker Settings**.
3. Look for the menu item that allows you to turn off the TV speakers. This menu item may be called **Speakers On/Off** or something closely related.
4. If there is no setting for turning the TV speakers off, adjust the TV volume to its lowest setting.

To confirm your TV speakers are turned off:

1. Press (mute) on the Solo remote.
2. Check that no sound is coming from your TV.

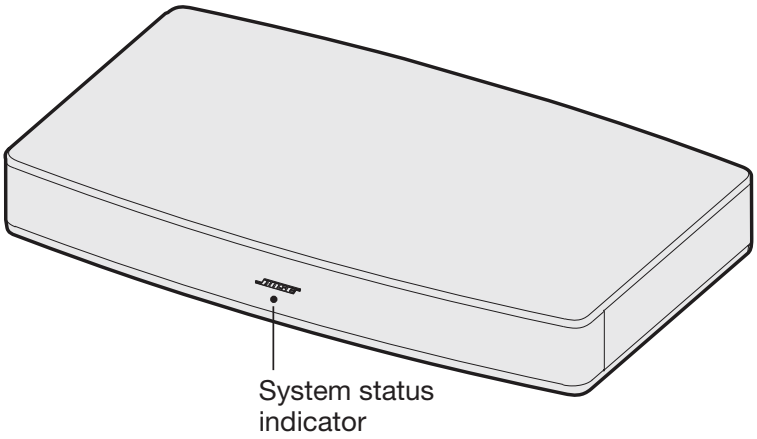
Tip: If you connected your TV to the Solo system using an optical digital cable, you may need to make sure that your TV's audio settings do not inhibit the audio output signal.

- Look for a menu item in your TV's Audio Settings that may affect digital audio output. You may have to select the digital output you want to use.
- Look for any setting that selects the type of audio output, such as **Stereo** or **5.1 Channel Audio** output. You may need to select such a setting in order to enable the audio output.

Step 8: Checking for sound

1. Power on your TV and cable/satellite box (if needed).
2. Press ⏻ on the Solo system remote.

   Make sure the system status indicator is solid green.



3. Check if sound is coming from the Solo system.

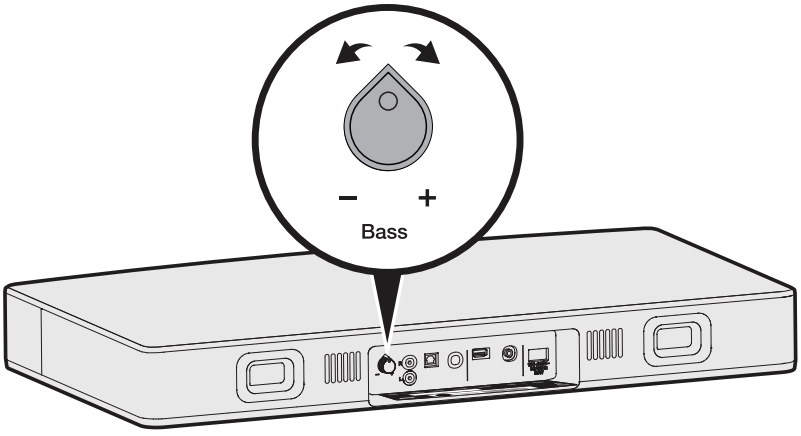
   If you do not hear sound from the Solo system see “Troubleshooting” on page 29.

Tip: At this time, you may consider setting your Solo system to automatically wake from standby whenever it receives a sound signal. See “Using auto-wake” on page 21.

Step 9: Adjusting the bass

The bass control knob on the back of the system allows you to change the bass level output of the system.

Turn the bass control knob right to increase the bass, left to decrease the bass.



Note: For optimal sound quality for dialog-only programming, such as news and talk shows, see “Using dialog mode” on page 27 (Solo 15) and page 28 (Solo 10).

Using alternate connections

You may need to use an alternate connection:

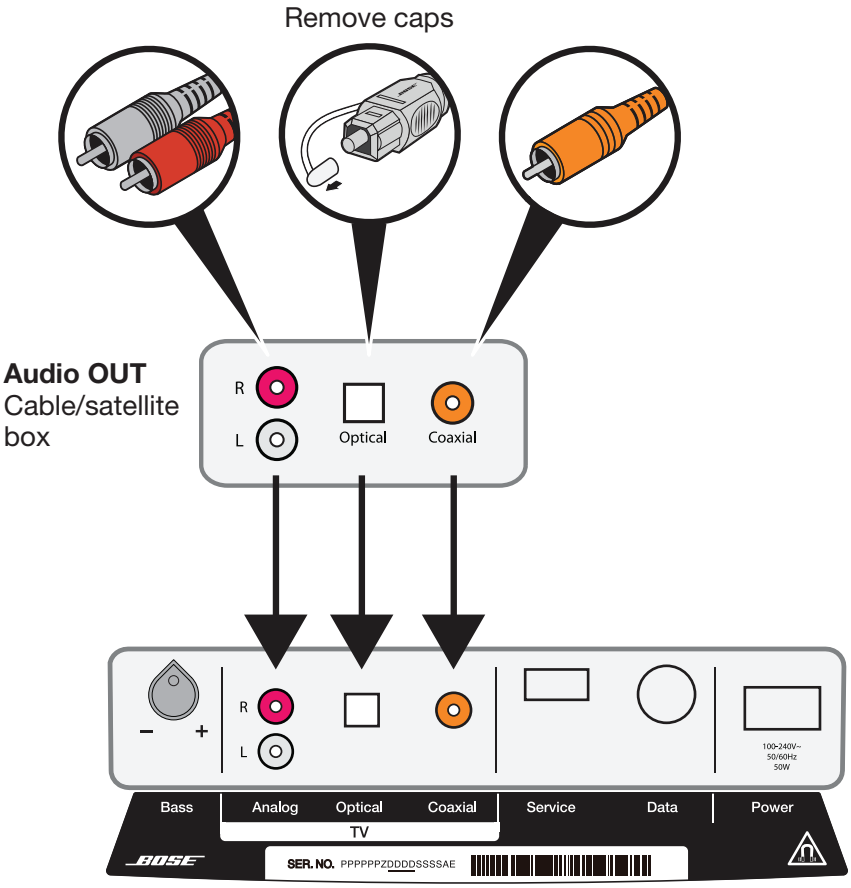
- If your TV does not have any audio output connections or does not deliver the audio to the Solo 15/10 system. See “Connecting a cable/satellite box to the system” or “Connecting a TV headphones output to the system” on pages 17-18.
- If you do not get sound from a DVD player that is connected to your TV. See “Connecting multiple devices to the system” on page 19.

Connecting a cable/satellite box to the system

You can connect a cable/satellite box to the Solo 15/10 system. Only one cable is needed.

Caution: If using an optical cable, refer to page 12 for important instructions.

1. On the back of your cable/satellite box, locate the **Audio Out** connector panel and note which type of audio outputs your cable/satellite box has.



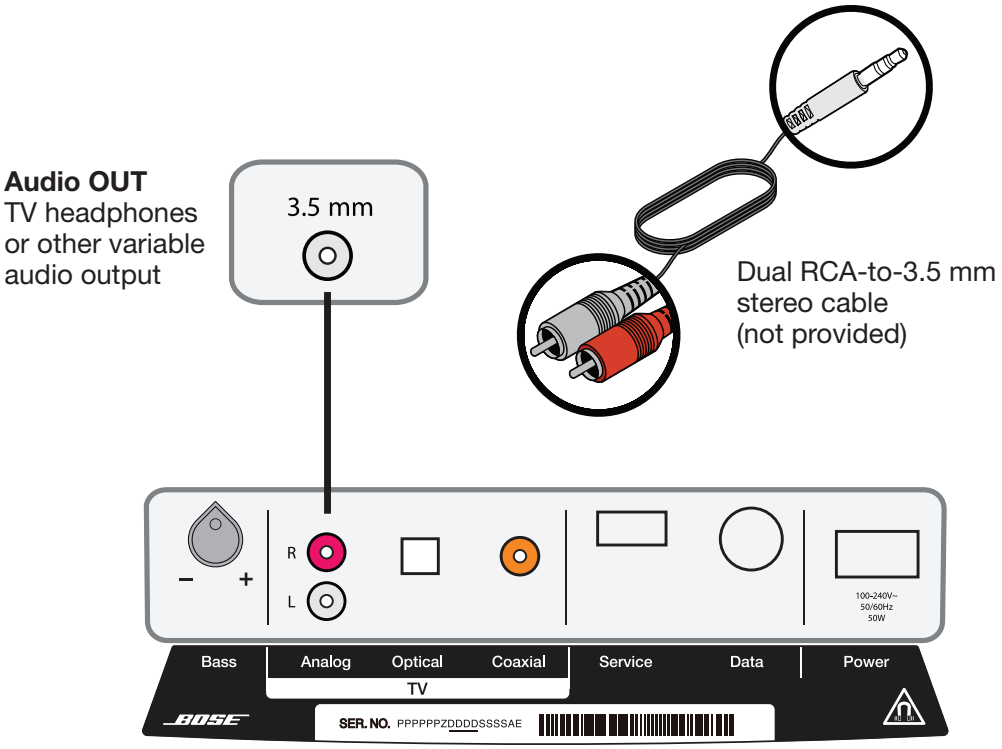
Audio IN Solo 15/10 system

2. Choose the appropriate audio cable for your cable/satellite box.
3. Connect the audio cable from your cable/satellite box’s **Audio Out** connector panel to the Solo system.

Connecting a TV headphones output to the system

If your TV only has a headphones connector, you need a dual RCA-to-3.5 mm stereo cable (not provided) to connect to the Solo 15/10 system.

1. Insert the stereo plug into the TV headphones connector.
2. Insert the white plug into the **L** connector on the Solo system.
3. Insert the red plug into the **R** connector on the Solo system.
4. Ensure your TV speakers are on. Refer to your TV's Owner's Guide for more information.
5. To ensure optimal volume control from your system, set your TV's volume to 75 percent of maximum; then set the volume level of your system using the remote control.



Audio IN Solo 15/10 system

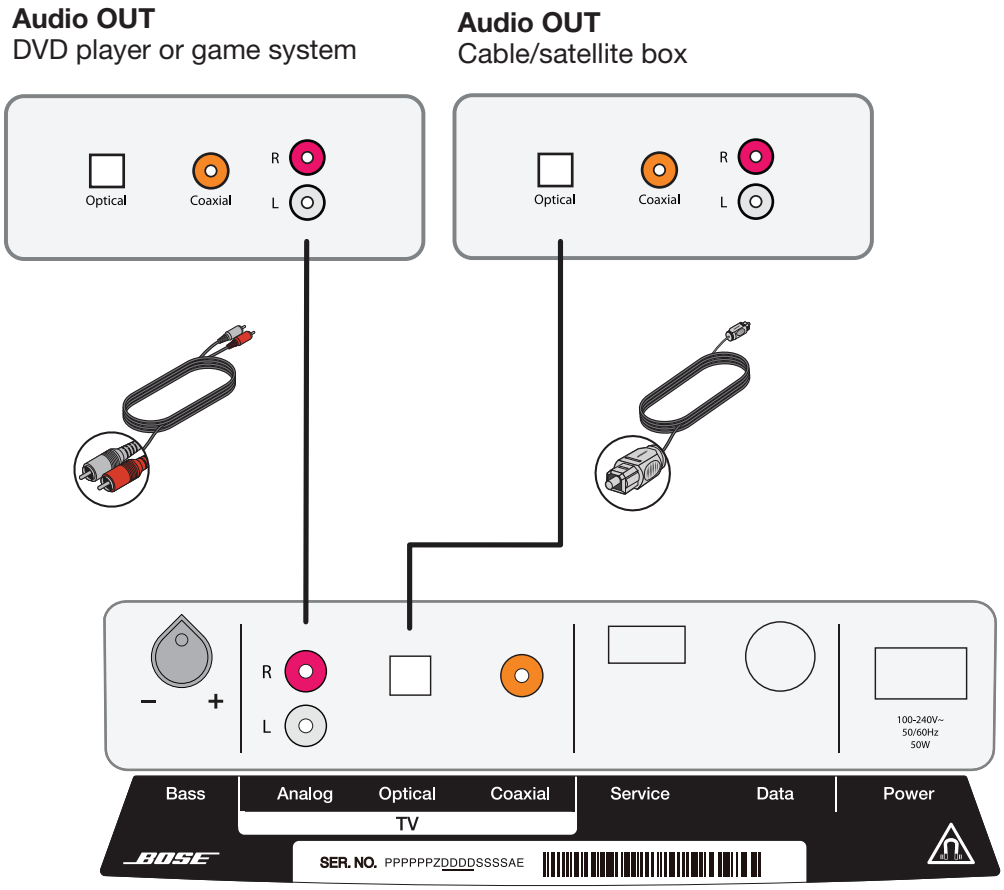
Connecting multiple devices to the system

If you have a device such as a DVD player connected to your TV, you may discover that your TV does not pass audio from the DVD player to the audio output on your TV. The Solo system provides a solution to this problem. You can connect up to three devices to the Solo system using a different type of audio cable for each.

For example, the figure below shows a cable/satellite box and a DVD player or game system connected to the Solo system.

Note: This alternate connection scheme may not work with the equipment you have in your home because some devices like cable/satellite boxes always remain on. When multiple devices are connected to the Solo system, turn on only the device you want to use and turn off the others.

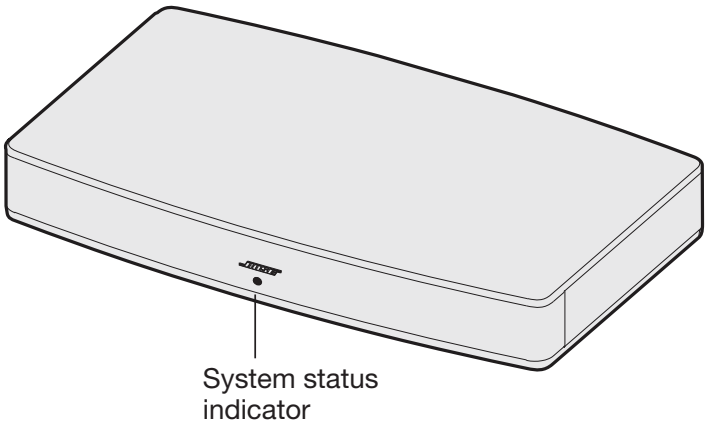
Caution: If using an optical cable, refer to page 12 for important instructions.



Audio IN Solo 15/10 system

Getting system information

The system status indicator tells you when the system is on and provides you with a system status during operation.



System status:

Indicator activity	System state
Off	System off (standby)
Dim amber	Standby, auto wake is enabled
Solid green	Power is on
Blinking green or Blinking amber (if dialog mode is enabled)	System is muted
Fast blinking green or Fast blinking amber (if dialog mode is enabled)	Volume is being adjusted
Solid amber	Dialog mode is enabled
Solid red	System error - call Bose Customer Service

Controlling the volume

On the remote:

- Press **+** to increase the volume.
- Press **–** to decrease the volume.
- Press to mute or unmute the audio.

Note: To confirm your TV speakers are turned off, see page 15.

Using auto-wake

When the Solo 15/10 system is powered on but not playing audio, the system powers off after one hour.

To wake the system, press on the remote.

You can set the Solo 15/10 system to automatically wake whenever a sound signal is received.

To enable auto-wake:

1. Point the remote at the system.
2. Press and hold on the remote for 5 seconds.

   The system emits three short *ascending* tones (going up) and the system status indicator flashes amber.

To disable auto-wake:

1. Point the remote at the system.
2. Press and hold on the remote for 5 seconds.

   The system emits three short *descending* tones (going down) and the system status indicator flashes red.

Note: If your devices become out of sync, see “Resyncing your cable/satellite box and TV” on page 23.

Programming the Solo 15 universal remote

You can program the universal remote to control your TV, DVD, Blu-ray Disc™ player, cable/satellite box, game system or DVR.

Note: Your device may not be compatible with universal remotes. See your device's owner's guide for more information.

Programming your remote to control your TV

1. Power on your TV.
2. Locate the device code for your brand of TV.

   Refer to the TV section in the *Universal Remote Device Codes* book (provided).
3. On the remote, press and hold TV until all six source buttons glow, then release.

   Only TV glows.
4. On the number keypad, enter the code for your brand of TV.

Note: If all six buttons blink three times, you entered an invalid code. Repeat steps 2 and 3.

5. Press **+** on the volume button.
6. Point the remote at your TV and press Source.

   The TV powers off.
7. Press **EXIT** to save your settings.

If your TV does not power off

Use the remote's code scanner to find your TV's device code.

1. Press **+** on the volume button to try another code.

Note: If all six buttons blink three times, you have cycled through all codes for your device. To retry the previous code, press **-** on the volume button.

2. Press Source.
3. Repeat steps 1 and 2 until your TV powers off.
4. Press **EXIT** to save your settings.

Programming the remote to control other devices

Using the appropriate source button and device code, follow the same procedure in “Programming your remote to control your TV” on page 22.

Customizing the power button

You can customize the power button ⏻ on your remote to power on/off your Solo 15 system, TV and cable/satellite box simultaneously.

1. Program your remote to control your TV and cable/satellite box (see page 22).
2. Press CBL-SAT and TV simultaneously and hold for ten seconds.

   Both buttons flash three times.

Resyncing your cable/satellite box and TV

After customizing the power button, your cable/satellite box and TV may become out of sync and not power on/off simultaneously. Use the following steps to resync your system.

1. Press the source button for the device that is out of sync.
2. Press Source ⏻ to power on or off the source.
3. Press ⏻.

   Your devices power on or off simultaneously.

Operation

Switching between sources

You can switch from one source to another by pressing the appropriate source button on the remote. In addition to controlling the selected source, the remote always controls the basic speaker functions (on/off, volume, mute) of your Solo 15 system.

Note: Before you begin, ensure you have correctly programmed your sources.

1. Press the button for the source you want to control.

   The source button glows.

2. Press Source ⏻ .

   The source powers on.

3. Press TV Input to select the correct input on your TV.

You may need to press TV Input several times to select the TV input for the source.

On some TVs, TV Input displays a menu. Use your Solo 15 system remote to choose the correct TV input and close this menu.

System control buttons

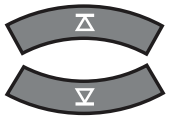
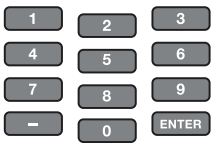
In order to use system control buttons, you must program your remote. (Refer to page 22.)

Button	Description
⏻	Powers on/off your Solo 15 system; programmable to control the power on your TV and cable/satellite box
Source ⏻	Powers on/off a source
TV Input	Selects different sources for your TV connection
CBL-SAT	Controls your cable/satellite box (programmable)
BD-DVD	Controls your Blu-ray or DVD player (programmable)
GAME	Controls your game console (programmable)
TV	Controls your TV (programmable)
AUX 1 AUX 2	Controls secondary devices or other devices that may not fit into the above categories (programmable)

Using playback controls

The functionality of the source playback buttons varies depending on the type and brand of your device. Refer to your device's owner's guide for more information.

First press the correct source button for the source you want to use.

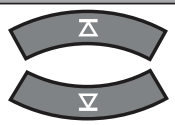
Button	Description
	Change discs in a multi-disc player
	Change channel, DVD chapter, or music CD track
	Lists recorded DVR programs
	Enter and exit dialog mode
	Mute or unmute the system
	Previous channel, chapter, track
	Play
	Pause
	Stop
	Scan (fast-forward or rewind)
	Skip (chapters)
	Record
	Select a channel, chapter or track number Press Enter to select
	Power on/off closed captioning

Operation

Navigating on-screen menus and guides

The menu and program selection buttons will control only one source at a time. First press the correct source button for the source you want to use.

Note: If some navigation functions are not working for a particular source, try programming a different device code into the remote.

Button	Description
	Skip pages in an onscreen program guide
	Displays the menu of the selected source
	Displays an electronic program guide when available
	Provides more information for a TV show
	Exits onscreen menus and program guides
	Displays the Internet TV home page
	Change TV's aspect ratio
	Teletext mode (Europe)
	Performs specific functions unique to your cable/satellite box

Using a third-party remote

A third-party remote, such as your cable/satellite box remote, can be programmed to control your Solo system.

Referring to the owner's guide for your cable/satellite box remote, follow the instructions for programming the remote to control a TV. When it is time to enter a device code, the owner's guide for the cable/satellite remote should tell you what to enter for a Bose system.

Once programmed, the third-party remote should control basic functions such as power on/off and volume.

Using dialog mode

Dialog mode provides optimal sound quality for dialog-only programming, such as news and talk shows, by automatically adjusting the system's sound settings.

To enter dialog mode:

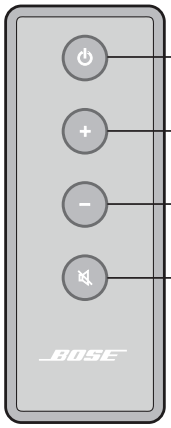
1. Point the remote at the system.
2. Press .
   The system status indicator blinks amber three times and then remains amber.

To exit dialog mode:

1. Point the remote at the system.
2. Press .
   The system status indicator blinks green three times and then remains green.

Using the Solo 10 remote

The Solo 10 TV sound system is easily operated using the small remote. Just aim the remote at the front of the system and press the buttons.


Turns the sound system on or off
Press and hold to enable/disable auto-wake.
Raises (+) the system volume
Lowers (–) the system volume
Mutes or unmutes the system sound
Press and hold to enter dialog mode

Optional universal remote

A universal remote control is available from Bose that can operate this system and be programmed to control your TV and other components connected to it. Contact Bose Corporation or your local dealer for more information. See the contact list included in the carton.

Using a third-party remote

A third-party remote, such as your cable/satellite box remote, can be programmed to control your Solo system.

Referring to the owner's guide for your cable/satellite box remote, follow the instructions for programming the remote to control a TV. When it is time to enter a device code, the owner's guide for the cable/satellite remote should tell you what to enter for a Bose system.

Once programmed, the third-party remote should control basic functions such as power on/off and volume.

Using dialog mode

Dialog mode provides optimal sound quality for dialog-only programming, such as news and talk shows, by automatically adjusting the system's sound settings.

To enter dialog mode:

1. Point the remote at the system.
2. Press and hold .

   The system status indicator blinks amber three times and then remains amber.

To exit dialog mode:

1. Point the remote at the system.
2. Press and hold .

   The system status indicator blinks green three times and then remains green.

Troubleshooting

Problem	What to do
TV base is too large to place on the system	• Place the sound system in another location such as on an open shelf under the TV. • If possible, mount your TV on the wall above the sound system.
No power	• Make sure the power cord is securely connected on both ends. • Make sure the power cord is plugged into a live AC (mains) outlet. If the outlet is controlled by a switch, make sure the switch is in the ON position or test the outlet using a lamp. • Reset the system: Unplug the power cord for at least one minute. Plug the power in again and listen for the system to emit two tones confirming it has power.
No sound	• Make sure the Solo system is not muted. • Increase the volume. • Turn off all devices connected to the Solo system except the one you want to hear. • Make sure the audio cable is plugged into a connector on your TV labelled **Audio Output** or **Audio OUT**, not Audio Input or Audio IN. • Make sure all cable connections are correct and secure on the Solo system, TV, and other connected sources. If using an optical cable, refer to page 12 for important instructions. • Check that the correct TV input is selected. • Check that your TV's audio output is enabled. See your TV owner's guide for information. • If the sound system is connected to a TV output labelled VARIABLE (VAR), make sure the TV internal speakers are turned off, the TV volume is turned up, and the TV is not muted. • You may need to use an alternate connection. Refer to page 17. • If connecting through a TV headphones output, increase your TV volume to the maximum limit. • If connecting to two devices, ensure that you are not using an optical cable and coaxial cable. • Unplug the system's power cord from the AC (mains) outlet for one minute. • Reset the system: Unplug the power cord for at least one minute. Plug the power in again and listen for the system to emit two tones confirming it has power.

Care and Maintenance

Problem	What to do
Remote control is inconsistent or does not work	• Check the batteries to see if they are installed properly or if they need to be replaced. Refer to “Replacing the remote batteries” on page 31. • Point the remote control at the sound system when you press a button. • Check that the system status indicator on the sound system flashes when you press the remote volume or mute button. • For the Solo 15 system remote - Point the remote control at the device you want to control. - Check that the remote button for the selected source flashes when you press the volume button. - There may be more than one device code for your brand of device. Refer to “Programming your remote to control your TV” on page 22. • Unplug the system’s power cord from the AC (mains) outlet for one minute. • Reset the system: Unplug the power cord for at least one minute. Plug the power in again and listen for the system to emit two tones confirming it has power.
Sound is distorted	• Make sure cable connections are secure on the sound system and TV. • If the sound system is connected to a TV output labelled VARIABLE (VAR), reduce the TV volume. • Bypass the TV and connect directly to the source using one of the Alternate setup methods. Refer to page 17. • Reset the system: Unplug the power cord for at least one minute. Plug the power in again and listen for the system to emit two tones confirming it has power.
Sound is coming from the TV	• Turn off your TV’s internal speakers. • Adjust the TV volume.
System status indicator is red	• System error. Call Bose Customer Service.

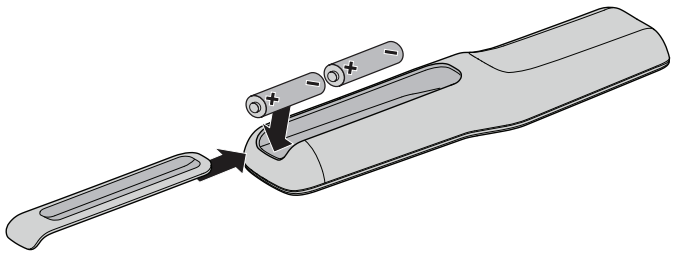
Replacing the remote batteries

Solo 15 universal remote

Replace both batteries when the remote control stops operating or its range seems reduced. Alkaline batteries are recommended.

1. Slide open the battery compartment cover on the back of the remote.
2. Remove both batteries.

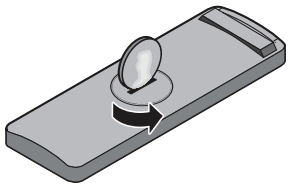
   Be sure to dispose of the batteries according to the regulations in your area.
3. Insert two AA (IEC-LR6) 1.5V batteries, or the equivalent. Match the + and – symbols on the batteries with the + and – markings inside the compartment.
4. Slide the battery compartment cover back into place.



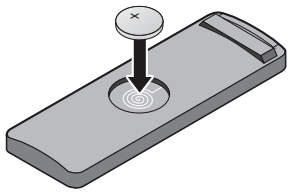
Solo 10 remote

Replace the battery when the remote control stops operating or its range seems reduced.

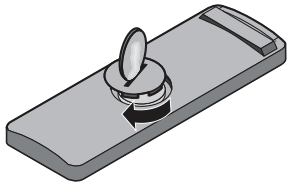
1. Using a coin, turn the battery cover slightly counterclockwise.



2. Remove the cover and insert the new battery (CR2032 or DL2032) flat side up, with the plus (+) symbol in view.



3. Re-seat the cover and turn it clockwise to lock into place.



Cleaning

- You can clean the surface of the speaker with a soft, dry cloth.
- Do not use any sprays near the speaker. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do not allow liquids to spill into any openings.
- The speaker grille requires no special care, although you may carefully vacuum it with a brush attachment, if necessary.

Customer service

For additional help in solving problems, contact Bose Customer Service. Refer to the address sheet included with the Solo 15/10 TV sound system.

In the U.S. only, call: 800-901-0472.

Limited warranty

Your Bose® Solo 15/10 TV sound system is covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

Technical information

Power rating

100-240V~ 50/60 Hz 50W

Dimensions

24.75" (62.8 cm) W x 14" (35.6 cm) D x 3" (7.6 cm) H

Weight

12 lbs (6.35 kg)

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Framingham, MA 01701-9168 USA
AM717641 Rév. 00

BOSE®

Universal Remote Device Codes

Contents

TV 3

Cable-Satellite 4

DVD 6

Game 7

AUX 8

TV

3M 0980
Aaxa 6132
Acer 1652
Admiral 0182
Advent 1754
Affinity 6190
Aiwa 0406
Akai 0098
Akura 0042
AOC 0137
Apex Digital 1550
Ario 7710
Astar 3127
Asus 4030
Atvio 6133
Audiosonic 0103
Audiovox 0105
Auria 4770
Aventura 2561
B & O 5274
Bang & Olufsen 0118
Baysonic 0465
BenQ 2391
BGH 3478
Blue Light 6152
Blue Sky 0134
Britânia 5900
Broksonic 0184
CCE 0160
Celera 1900
Champion 2647
Changhong 1766
Citizen 0046
Claris 6616
Coby 2056
Commercial Solutions 2427
Conia 1806
Contex 4280
Continental 4261
Coradir 4735
Cornea 4957
Craig 0161
Curtis 1897
Curtis Mathes 0039
Cytron 1594
Daewoo 0092
Daytek 2024
Dell 2064
Digital Projection Inc. 3563
Disney 2440
Dukane 7825
Dumont 0256
Durabrand 2191
Dynex 3686
Electric Mirror 4894
Electrograph 2534
Electrohome 0381
Electron 1898
Elektra 1132
Element 3682
Elite 0274
Emerson 0236
Envision 0278
Epson 2108
ESA 2420
Fair Mate 6083
Favi 7763
Fisher 0154
Fluid 4827
Fujimaro 2746
Funai 0179
Gateway 1168
GE 0027
General Electric 1885
GFM 4001
Gibralter 0333
GoldStar 0056
GPX 1720
Haier 1767
Hallmark 0351
Hannspree 3236
H-Buster 5926
Hewlett Packard 1671
Hisense 2159
Hitachi 0145
HP 2271
Hyundai 1206
iLo 2464
InFocus 0995
Initial 2017
Insignia 2471
Inteq 0893
iRIS 4055
IRT 1830
iSymphony 3863
JCM 4630
Jensen 0405
JVC 0053
KDS 3383
Ken Brown 2620
KLH 0408
Konka 1235
Lexus 6146
LG 0511
LodgingStar 4868
LXI 0148
MAG 3384
Magnasonic 0848
Magnavox 0054
Marantz 0128
Matsushita 0478
Maxent 2434
Megatron 0485
Memorex 0037
MGA 0155
Microsonic 4673
Midland 0493
Mintek 1788

Universal Remote Device Codes

Miray 4998
Mitsubishi 0150
Mitsui 3847
Mx Onda 1629
NAD 0513
Naoki 6147
Naxa 3571
NEC 0170
NetTV 2539
New Acoustic Dimension 5601
Nexus Electronics 4032
Nikko 0529
Nimbro 4143
Noblex 0534
Norcent 1838
Nordmende 0537
NuVision 3355
Ölevia 5964
Optimus 0546
Optique 6677
Orion 0549
Otic 2443
Panasonic 0051
Panavox 4496
PARK 4065
Philco 0030
Philips 0081
Pioneer 0166
Planar 3573
Polaroid 2163
Portland 0582
Prima 0586
Prism 0588
Proscan 0883
Proton 0031
Proview 2133
Pulsar 0599
Pyle 2421
Pyle Home 5674
Quasar 0055
RCA 0047
Realistic 0420
Runco 0632
Sampo 0032
Samsung 0060
Sansui 0067
Sanyo 0159
Sceptre 2541
Scotch 0855
Scott 0309
Sears 0146
Seiki 6024
Seiko Epson 5721
Seleco 0672
Semivox 0948
Semp 0949
Semp Toshiba 5722
Serie Dorada 2906
Sharp 0093
Sigmac 5138
Silo 5740
Silo Digital 5977
Sony 0000
Soundesign 0178
Spectroniq 3385
Speler 8195
Squareview 0706
STI 6483
SunBriteTV 3117
Superscan 2222
Supersonic 2544
SVA 1813
Sylvania 0024
Symphonic 0171
Syntax 2432
Talent 3318
Tatung 0049
TCL 2231
Technics 0250
Techwood 0750
Teknika 0322
Telefunken 0757
TMK 0736
TNCi 1736
Tophouse 2157
Tosaki 6145
Toshiba 0156
TruTech 3444
TVS 2032
Victor 0809
Vidikron 0814
Vidtech 0815
Viewsonic 1805
Viore 3579
VisionQuest 4494
VIZIO 2215
Vuon 4421
Waycon 1700
Westinghouse 2258
White Westinghouse 0830
Wyse 2422
Zenith 0017

Cable-Satellite

Access Communications 5025
Adams Cable TV 6386
ADB 1634
Air Link Communications 6659
Alcatel-Lucent 4817
Allegiance Communications 7740
Amino 2125
Aquário 6186
Arion 3224
Armstrong 0083
Arris 4776
Arvig Communication Systems 5034
AT&T 0018
AT&T U-verse 7692

Atlantic Broadband 6171
ATMC 6389
AZ America 5128
Azteca 3985
Baja Broadband 5035
Bell 5008
Bell Aliant 8093
Bell ExpressVu 1569
Bell Fibe TV 8078
Bell Satellite TV 8079
Bend Broadband 5036
Bevcomm 6557
Blue Ridge Communications 5037
Bright House 4215
brite-View 4520
Broadstripe 5038
Buckeye Cable System 5039
Cable America 6181
Cable Axion Digitel 5027
Cable Magico 4826
Cable One 4216
Cablecom Mexico 6219
Cablemas 6218
Cablevision 4214
Canby Telcom 6182
Captive Works 3209
Cass Cable 5040
CCAP 6375
Century 0197
CenturyLink 5042
Channel Master 0198
Charter 4213
ChoiceCable 6225
Cincinnati Bell 4848
Cisco 3915
Claro 6221
CMA Communications 6176
Cogeco 5028
ColbaNet 7592
Comcast 1355
Comporium 5046
Consolidated Communications 5047
Coolsat 3547
Coship 2364
Cox 4212
Dalvi 2410
Deuromedia 7683
Digeo 1678
Digital Tech 6203
DirecTV 1988
Dish Mexico 6215
Dish Network 1989
Dishpro 1785
DMT 1749
Eagle Communications 6406
EastLink 6228
Echostar 0280
Elsys 6185
Embratel 4577
Entone 3906
Evolution 2740
Exterity 4429
Fave TV 8005
Fidelity Communications 5048
Fortec Star 1663
Freesat 1164
Frontier Communications 6172
General Communications 5049
General Instrument 0329
GOI 1704
Gold Box 1176
Google 6599
Gradiente 0338
Grande Communications 5051
Great Plains Communications 6180
Guest-Tek 3391
GVT 7774
Handan 2765
Hawaiian Telcom 6917
HickoryTech 5052
Homecast 2612
HTS 0682
Huawei 4700
Hughes Network Systems 0791
Humax 1200
iBahn 8414
i-Link 4852
Indovision 1210
Inter Mountain Cable 5053
IPM 6121
ISkyB 1219
Jerrold 0003
JVC 0053
Kaon 2465
Kathrein 0411
KX 4009
Lemon 1242
Lumos Networks 5062
Massillon Cable 5055
Matanuska Telephone Association 5056
Mediacom 0482
Mediastream 8049
Megacable 6217
MetroCast Cablevision 5057
Mi-Connection 6431
Midcontinent Communications 5059
Mid-Hudson Cable 5058
Motorola 0504
Movistar 4534
Moxi 4777
MTS 3524
Myrio 0479
Nagra 3143
NEOTION 2848
NET 1636
Netsat 1302
NeuLion 8000
NewWave Communications 5060
Next Level 0943

Universal Remote Device Codes

Nighthawk 4428
Norsat 0538
Northland Communications 6173
NU Telecom 6441
Nuevo Siglo 6089
Odobo 7984
Oi TV 6031
Omegasat 1319
Openbox 3505
Optimum 5063
OrbiSat 6201
Pace 0558
Panasonic 0051
Pansat 0878
Paul Bunyan Communications 6179
Philips 0081
Pioneer 0166
Pioneer Telephone 5064
Prime 3964
Prodea Systems 4818
Qwest 7448
RCA 0047
RCN 4377
Reach Broadband 7118
Rogers 4314
Sagem 1386
Sagemcom 4858
Samsung 0060
SaskTel 2178
SatHawk 4892
Scientific Atlanta 0008
Semp 0949
Semp Toshiba 5722
Service Electric 5066
Shaw 4315
Shaw Direct 4816
Shentel 5067
Skitter.TV 5102
Sky Brasil 7861
Sky Mexico 4322
SkyAngel 8496
Skyview 3369
Sogetel 4958
Solomend 4893
Sonicview 3993
Source Cable 5029
Star 1439
Star Choice 0950
Suddenlink 4217
Supercanal 6222
Supernova 1694
Tbaytel 7650
TDS 7482
TDS Telecom 6724
Technicolor 4758
Technotrend 2228
Tecsat 1466
Telecentro 6223
Telefonica 2406
Televisa 1481
Telmex 6220
Telus 4962
Thomson 0771
Time Warner 3602
TiVo 1492
Transparent Video Systems 4387
TransVideo 7999
TV Cable 6224
TVA Digital 3525
TVS Cable 7656
UEC 2136
Ultrasat 3557
Verizon 1576
Via Embratel 4578
Vidéotron 5992
ViewSat 3558
Vivo 4204
VTR 4965
Wave Broadband 5070
Wavevision 7664
Wegener 3821
WEHCO Video 6174
Westman Communications 5030
WideOpenWest 4436
Windjammer Cable 6178
Windstream 6175
WOW! 8179
Xfinity 8096
Yes 1672
Zenith 0017
Zinwell 1994
Zito Media 6177
ZTE 4702
ZyXEL 3770

DVD

Accurian 2575
Akai 0098
Allegro 0311
Amvox 8726
Anthem 1031
Anthem Statement 5250
Apex Digital 1550
Aspire Digital 2262
Audio Authority 1689
Audiovox 0105
BBK 1055
Bel Canto Design 2202
Blaupunkt 0133
Blue Parade 1710
Blue Sky 0134
Broksonic 0184
California Audio Labs 0173
Cambridge Audio 2145
CineVision 1841
Citizen 0046
Coby 2056
Contel 3253
Cougar 6004

Curtis 1897
Daewoo 0092
Days 8712
Denon 0246
Digix 2441
Diplomat 8683
Disney 2440
Durabrand 2191
Dynex 3686
EletroVision 8729
Emerson 0236
Funai 0179
GE 0027
General Electric 1885
GFM 4001
Go Video 0334
GoldStar 0056
GPX 1720
Greenhill 1692
Grundig 0345
Harman/Kardon 0356
Hitachi 0145
Initial 2017
Insignia 2471
Intec 3138
Integra 1842
Irradio 1217
JBL 0399
JVC 0053
jWin 2072
Kenwood 0417
KLH 0408
Konik 8686
Lexicon 0433
LG 0511
Logitech 1655
Magnavox 0054
Mallory 8713
Marantz 0128
Memorex 0037
Microsoft 1756
Mintek 1788
MXT 4522
NAD 0513
Naxa 3571
Nell 8727
Nesa 1787
New Acoustic Dimension 5601
NKS 8685
Nyko 3830
Ölevia 5964
Onkyo 0102
Oppo 2634
Optimus 0546
Orion 0549
Panasonic 0051
Philco 0030
Philips 0081
Pioneer 0166
Polaroid 2163
Polk Audio 0647
Presidian 3093
Proscan 0883
RCA 0047
RE-BL 4625
Rio 1837
RJTech 2556
Rotel 0630
Samsung 0060
Sansui 0067
Sanyo 0159
Schmartz 4004
Schneider 0665
Semp 0949
Semp Toshiba 5722
Sharp 0093
Sherwood 0180
Shinsonic 1769
Solé 5978
Sonic Blue 1715
Sony 0000
Supersonic 2544
Sylvania 0024
Symphonic 0171
TCL 2231
Technics 0250
Tectoy 6192
Theta Digital 0770
Toshiba 0156
Urban Concepts 1695
Viore 3579
VIZIO 2215
Vtrek 1893
WB Electronics 4626
Xbox 1840
X-View 2990
Yamaha 0019
Zenith 0017

Game

A.C.Ryan 4453
ABS 2081
Access HD 3786
Accurian 2575
AirLink 101 4112
AL Tech 3216
Alienware 2082
Alpha Digital 4085
AMTC 4079
Apex Digital 1550
Apple 2414
Artec 3746
Asus 4030
Audio Authority 1689
AutumnWave 3437
Axonix 3341
Boxee 4583
Cable Electronics 5330
CASTi 3910

Universal Remote Device Codes

CE labs 3981
Centronics 4878
Ceton 8542
Channel Master 0198
Coby 2056
Coship 2364
CyberPower 2083
Daewoo 0092
Daytek 2024
Dell 2064
Digital Stream 3911
Digiwave 3232
Dish Network 1989
D-Link 2454
DVICO 2607
Echostar 0280
Elgato Systems 2608
Enseo 4170
Epson 2108
Escient 1628
Firebird Systems 5022
Fusion 2748
Fusion Research 3949
Gateway 1168
GE 0027
General Electric 1885
Goodmind 0681
Hauppauge 1554
Hewlett Packard 1671
HomeWorx 8348
Howard Computers 2272
HP 2271
Hush 2499
iBUYPOWER 2090
iNet Access 5145
Inkel 0391
Insignia 2471
Intec 3138
Iomega 3872
iView 4734
Kaleidescape 3215
KWorld 2208
LaCie 3201
LG 0511
Linksys 2151
Logitech 1655
Macro Image Technology 2175
Magnavox 0054
Media Center PC 2084
MediaGate 3627
Mediasonic 3433
Memorex 0037
Micca 6593
MicroGEM 4084
Microsoft 1756
Mind 2085
Minix 2198
MyHD 2174
Netgear 2574
NiveusMedia 6523
Northgate 2086
nSTREAMS 2013
Nyko 3830
OnAir Solution 3435
Panasonic 0051
Patriot 1338
PCT 5181
Philco 0030
Pinnacle Systems 1729
Pioneer 0166
Popcorn Hour 3862
PrimeDTV 4828
RCA 0047
RE-BL 4625
Ricavision 2507
Roku 2457
Roomlinx 5149
RTC 4879
Samsung 0060
Sasem 2508
Schmartz 4004
Seagate 4466
Seiko Epson 5721
Sherwood 0180
Sling Media 4273
Sony 0000
Stack 9 2509
Streamzap 1999
Sunkey 4449
Sylvania 0024
Systemax 2274
TAD 6368
Tagar Systems 2087
Tivax 4049
Toshiba 0156
Touch 2088
Venturer 1518
Viewsonic 1805
VIZIO 2215
Voodoo 2513
WB Electronics 4626
Western Digital 4168
Winegard 0887
Xbox 1840
Xtreamer 4420
Yamaha 0019
Zenith 0017
Zentech 4091
Zinwell 1994
ZT Group 2089
Zune 4530

AUX

Aiwa 0406
Altec Lansing 2069
Apple 2414
Arcam 0077
Audyssey 6131
Burmester 0869

Universal Remote Device Codes

California Audio Labs	0173
Carver	0191
Cary Audio Design	1987
CCE	0160
Curtis Mathes	0039
Denon	0246
DirecTV	1988
DKK	0872
DLO	3211
DMX Electronics	1697
Garrard	0326
Genexxa	0330
Harman/Kardon	0356
Hitachi	0145
Humax	1200
i.Sound	6510
iHome	3595
iLive	3357
Insignia	2471
Integra	1842
iPort	3031
Jamo	2199
JVC	0053
Kenwood	0417
Klipsch	2005
Krell	0860
Linn	0437
Logitech	1655
Magnavox	0054
Marantz	0128
Matsui	0477
McIntosh	0480
MCS	0456
Memorex	0037
Miro	1693
Mission	0499
MTC	0185
Myryad	1104
NAD	0513
New Acoustic Dimension	5601
NSM	0516
Olive	3342
Onkyo	0102
Optimus	0546
Panasonic	0051
Parasound	0566
Philips	0081
Pioneer	0166
Polk Audio	0647
Primare	2008
Proceed	1606
Pro-Ject	4641
Pro-Ject Audio Systems	5669
Proton	0031
QED	0884
Quad	0601
Quasar	0055
RCA	0047
Realistic	0420
Rotel	0630
SAE	0633
Sansui	0067
Scandyna	4027
Simaudio	2007
Sonance	3244
Sonic Frontiers	1431
Sony	0000
Sylvania	0024
TAG McLaren	1800
TAG McLaren Audio	5784
Tascam	0743
Teac	0041
Technics	0250
Thorens	1489
Thule Audio	1490
TiVo	1492
Wards	0187
Xitel	3593
Yamaha	0019
Zonda	0846

BOSE®

Better sound through research®

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AM715330 Rev.00
305002901000

BOSE

OUR COMMITMENT TO YOU

We take great pride in designing each of our products with the goal of providing the highest- accuracy musical performance possible in the price range of that product. We strive to reproduce the musical sounds as closely as possible to those of the original performance. And we strive to avoid flashy sounds such as those associated with accentuated bass and/or treble frequencies. While those sounds may be initially attractive to the novice, they are not real and are not enduring. In addition, we use only the highest-quality parts and the latest assembly and quality control techniques to ensure the reliability and long life of our products.

Our reputation rests on our steadfast pursuit of this policy in music and entertainment systems for the home, the automobile, and businesses. At Bose, we are committed to investing in research that continually gives rise to new technologies for improving sound reproduction.

When you purchase any product from Bose, we encourage you to compare it, as we do, to competitive products for musical accuracy. We believe that this process will enhance your appreciation of the product you select.

With best wishes from all of us at Bose for many years of enjoyable listening.

BOSE CORPORATION, THE MOUNTAIN FRAMINGHAM, MA [illegible] U.S.A.
PHONE: 508.879.7330 FAX: 508.766.7543 WWW.[illegible].COM

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Bose Corporation

GLOBAL SUPPORT REGIONS

United States
800-901-0472
owners.bose.com

Australia
1800 061 046
bose.com.au

Belgique/België
bosebelgium.be

Canada
1-877-650-2073
bose.ca

China
86 400 880 2266
bose.cn

Danmark
bose.dk

Deutschland
0800 2673 444
bose.de

España
bose-es.com

Europe
(Other Markets)
bose.eu

Finland
bose.fi

France
bose.fr

Hong Kong
852 2123 9000
bose.hk

Hungaria
bose.hu

India
1800 11 2673
boseindia.com

Ireland
bose.ie

Italia
800 83 22 77
bose.it

Japan
0570 080 021
bose.co.jp

Latin America
(Other Markets)
508 614 6000

Luxembourg
bose.lu

Mexico
001 866 693 2673

Nederland
bose.nl

New Zealand
0800 501 511
bose.co.nz

Norge
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Österreich
bose.at

Polska
bose.pl

Schweiz
bose.ch

Sverige
bose.se

Taiwan
886 2 2514 7977

United Arab Emirates
800 2673
bose.ae

United Kingdom
0800 279 7347
bose.co.uk

CORPORATE HEADQUARTERS

Bose Corporation
The Mountain, Framingham, MA 01701-9168 (USA)

global.Bose.com

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BOSE
Better sound through research®

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BOSE®

Warranty information inside
Register your product now

Contiene información sobre la garantía
Registre su producto ahora

Renseignements sur la garantie à l'intérieur
Enregistrez votre produit dès maintenant

Registre su producto.* Conozca toda la gama de servicios que su garantía le ofrece.

Registrarse en línea es fácil y rápido.
Global.Bose.com/register

Enlace directo para registrarse:

www.register.Bose.eu *(Europa)*
www.Bose.com/register *(EE.UU., Puerto Rico e Islas Vírgenes de EE.UU.)*
www.Bose.com.au/warranty *(Australia)*
www.Bose.ca/register *(Canadá)*
www.Bose.co.nz/warranty *(Nueva Zelanda)*

Envíe cualquier correspondencia en relación con información de productos o los servicios de la Garantía limitada a la sede corporativa de la empresa en:

Registro del producto
Bose Corporation
The Mountain
PO Box 9168
Framingham, MA 01701-9168 EE.UU.

1-800-736-5076 (EE.UU.)
1-508-766-1000 (INTL) *Es posible que se apliquen cargos por la llamada. Tenga a mano el número de serie cuando realice la llamada.*

Los propietarios que vivan fuera de los Estados Unidos deben revisar la Guía del usuario o ir a Global.Bose.com para encontrar la dirección más cercana.

GARANTÍA LIMITADA

A quién cubre:
Esta garantía se extiende únicamente al comprador final original o a la persona que reciba el producto como regalo y no se extenderá a cualquier otra persona o beneficiario.

Qué se cubre/Por cuánto tiempo:
A menos que un período de garantía diferente se explicite en la Guía del usuario provista con su producto Bose®, por un período de 1 año (2 años en la UE.) [5 años para altavoces no eléctricos incorporados en el producto] a partir de la fecha de la compra minorista por parte del usuario final original, Bose garantiza que este producto, cuando se le entrega en su paquete original y en nueva condición, por parte de un revendedor autorizado por Bose y es utilizado en condiciones normales, no tiene defectos de fabricación, de materiales ni de producción.

Qué es lo que no se cubre:
Esta garantía no cubre defectos ocasionados por prácticas de uso o mantenimiento incorrectas o no razonables, el incumplimiento de las instrucciones de uso; accidentes; humedad excesiva; insectos; rayos; subidas de tensión; conexión a voltaje incorrecto; alteraciones o modificaciones no autorizadas del producto original; daños causados por embalaje o proceso de envío inapropiado; pérdida, daño o alteración de la información guardada; daños ocasionados por el uso con productos que no sean de Bose; productos que requieren de modificación o adaptación para permitir que se utilicen en cualquier país fuera del país para el que fueron diseñados, fabricados, aprobados y/o autorizados, o reparación de productos dañados por estas modificaciones; y productos adquiridos de vendedores no autorizados.

Qué haremos:
Durante el período de garantía repararemos o sustituiremos, a nuestra discreción, las partes defectuosas en un período razonable de tiempo y sin cargo utilizando repuestos nuevos o rehabilitada.

Qué es lo que no haremos:
Pagar cargos por envío, seguros o transporte del producto de usted a nosotros, tasas de importación o impuestos.

Qué debe hacer para obtener el servicio de la Garantía limitada:
Devuelva el producto con el comprobante de compra emitido por un vendedor autorizado de Bose, realizando los siguientes pasos:

1. Contáctese con la compañía Bose en su país/región (visite Global.Bose.com para obtener información de contacto en su país/región) a fin de obtener instrucciones específicas sobre devolución y envío;
2. Rotule y envíe el producto, con flete pago, a la dirección de la compañía Bose en su país; y
3. Coloque cualquier número de autorización para la devolución que sea necesario en forma visible y en la parte exterior del paquete. Los paquetes que no tengan un número de autorización de devolución, cuando sea necesario, serán rechazados.

Otras condiciones:
LAS DISPOSICIONES DE ESTA GARANTÍA LIMITADA REEMPLAZAN CUALQUIER OTRA GARANTÍA, YA SEA EXPRESA O IMPLÍCITA, ESCRITA U ORAL, INCLUYENDO CUALQUIER GARANTÍA DE COMERCIABILIDAD O ADECUACIÓN A UN FIN PARTICULAR. LA RESPONSABILIDAD MÁXIMA DE BOSE CORPORATION NO PUEDE EXCEDER EL PRECIO DE COMPRA REAL QUE USTED PAGÓ POR EL PRODUCTO. BAJO NINGUNA CIRCUNSTANCIA SERÁ BOSE RESPONSABLE POR LA PÉRDIDA, DAÑO O ALTERACIÓN DE INFORMACIÓN GUARDADA O POR DAÑOS ESPECIALES, INCIDENTALES, EN CONSECUENCIA O INDIRECTOS CUALQUIERA SEA LA CAUSA DE LOS MISMOS, INCLUYENDO SIN LIMITACIÓN, EL REEMPLAZO DE EQUIPOS Y PROPIEDADES Y CUALQUIER COSTO DE RECUPERACIÓN, PROGRAMACIÓN O REPRODUCCIÓN DE CUALQUIER PROGRAMA O INFORMACIÓN GUARDADA O UTILIZADA CON SU PRODUCTO BOSE. Esta garantía se anula en caso de que la etiqueta con el número de serie haya sido quitada o dañada.

Otros derechos legales:
Esta garantía limitada le otorga derechos legales específicos y es posible que también se le otorguen otros derechos que varian según los estados o países. Algunos lugares no permiten limitaciones en garantías implícitas o la exclusión o limitación por daños secundarios o resultantes, por lo que es posible que las limitaciones o exclusiones anteriores no se apliquen a usted.

**En caso de que no registre su producto no se verán afectados sus derechos de garantía limitada.*

Enregistrez votre produit.* Renseignez-vous sur la gamme complète de services offerts dans le cadre de notre garantie.

L'enregistrement en ligne est simple et rapide.
Global.Bose.com/register

Liens directs vers les sites d'enregistrement :

www.register.Bose.eu *(Europe)*
www.Bose.com/register *(États-Unis, Puerto Rico et Îles Vierges des États-Unis)*
www.Bose.com.au/warranty *(Australie)*
www.Bose.ca/register *(Canada)*
www.Bose.co.nz/warranty *(Nouvelle-Zélande)*

Pour toute correspondance relevant d'une demande de renseignements au sujet de nos produits ou de nos services de garantie limitée, veuillez nous écrire à notre siège social, à l'adresse suivante :

Enregistrement de produits
Bose Corporation
The Mountain
PO Box 9168
Framingham, MA 01701-9168 États-Unis

1-800-736-5076 (États-Unis)
1-508-766-1000 (international) *Des frais peuvent s'appliquer. Veuillez avoir en main votre numéro de série lors de l'appel.*

Si vous résidez hors des États-Unis, consultez le guide de l'utilisateur ou le Global.Bose.com pour obtenir l'adresse postale la plus proche.

GARANTIE LIMITÉE

Bénéficiaire :
La présente garantie est uniquement valable pour le premier acheteur ou la personne ayant reçu le produit en cadeau et ne peut en aucun cas être étendue ou transférée à une autre personne.

Objet et durée de la garantie :
À moins qu'une durée différente ne soit indiquée dans le guide de l'utilisateur fourni avec le produit, Bose® garantit pendant une période d'un an (deux ans dans l'UE) [cinq ans pour tout haut-parleur non amplifié intégré au produit], à partir de la date d'achat au détail par le premier acheteur, que le produit est libre de tout vice de matériaux et de fabrication lorsqu'il est livré à l'état neuf, dans son emballage d'origine et par un détaillant autorisé Bose, et qu'il est utilisé dans des conditions normales.

Exclusions :
La présente garantie ne couvre pas : les défauts ou dommages résultant d'une utilisation ou d'un entretien inapproprié ou incorrect, du non-respect des directives d'utilisation, d'un accident, d'une humidité excessive, de la présence d'insectes, de la foudre, d'une pointe de courant électrique, d'un raccordement à un courant électrique d'une tension incorrecte, d'une altération ou d'une modification du produit, de procédures d'emballage ou d'expédition inappropriées; la perte, l'altération ou la détérioration de données informatiques; les dommages causés par l'utilisation avec un produit d'une marque autre que Bose; les modifications ou adaptations effectuées au produit pour qu'il soit utilisable dans un pays autre que celui pour lequel il a été conçu, fabriqué, approuvé et/ou autorisé, de même que la réparation d'un produit endommagé par ces modifications; les produits achetés auprès d'un détaillant non agréé.

Notre engagement :
Au cours de la période de garantie, à notre seule discrétion, nous réparerons ou remplacerons toute pièce défectueuse dans un délai raisonnable, sans frais utilisant nouvel ou rénové les parties de remplacement.

Frais exclus :
La garantie ne couvre pas le paiement des frais d'expédition, d'assurance et de transport du produit vers notre adresse, ainsi que de toutes taxes et de tous droits d'importation ou autres.

Conditions de l'obtention des services de garantie limitée réparation :
Expédiez-nous le produit, accompagné de la preuve d'achat d'origine d'un détaillant Bose autorisé, en suivant les directives ci-dessous :

1. Communiquez avec l'entité Bose de votre pays ou région (consultez le site Global.Bose.com pour connaître les coordonnées de Bose dans votre pays ou région) pour obtenir les instructions de retour et d'expédition particulières;
2. Étiquetez et expédiez le produit, en port payé, à l'adresse fournie par l'entité Bose de votre pays ou région; et
3. Inscrivez de façon très visible sur l'extérieur de l'emballage tout numéro d'autorisation de retour nécessaire. Un envoi qui ne comporte pas de numéro d'autorisation de retour lorsque celui-ci est requis sera refusé.

Autres conditions :
LES CONDITIONS DE LA PRÉSNTE GARANTIE LIMITÉE REMPLACENT TOUTE AUTRE GARANTIE, EXPRESSE OU IMPLICITE, EXPRIMÉE PAR ÉCRIT OU ORALEMENT, Y COMPRIS TOUTE GARANTIE DE QUALITÉ MARCHANDE OU D'ADAPTATION À UN USAGE PARTICULIER. LA RESPONSABILITÉ MAXIMALE DE BOSE CORPORATION ÉQUIVAUT AU PRIX PAYÉ PAR LE CONSOMMATEUR À L'ACHAT DU PRODUIT. BOSE NE PEUT EN AUCUN CAS ÊTRE TENUE RESPONSABLE DE LA PERTE, DE L'ALTÉRATION OU DE LA DÉTÉRIOATION DE DONNÉES INFORMATIQUES, NI DE DOMMAGES PARTICULIERS, ACCESSOIRES OU INDIRECTS, QUELLE QU'EN SOIT LA CAUSE, Y COMPRIS, SANS RESTRICTION, LE REMPLACEMENT D'ÉQUIPEMENT ET DE BIENS ET TOUS FRAIS DE RÉCUPÉRATION, DE PROGRAMMATION OU DE REPRODUCTION DE TOUT PROGRAMME OU DE TOUTES DONNÉES ENREGISTRÉS DANS LE PRODUIT BOSE OU UTILISÉS AVEC CELUI-CI. La présente garantie est annulée si l'étiquette portant le numéro de série est retirée ou altérée.

Autres droits :
La présente garantie limitée vous confère des droits particuliers selon la loi; vous pouvez aussi bénéficier d'autres droits qui varient selon votre pays ou région de résidence. Certains territoires ne permettant pas la limitation des garanties implicites ou l'exclusion ou la limitation des dommages indirects ou accessoires, il est donc possible que les limites ou exclusions ci-dessus ne s'appliquent pas à vous.

**Le non-enregistrement du produit n'affecte aucunement vos droits en vertu de la garantie limitée.*

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Register your product.* Learn about the full range of services your warranty provides.

Registering online is quick and easy!
Global.Bose.com/register

To link directly to registration:

www.register.Bose.eu *(Europe)*
www.Bose.com/register *(US, PR & USVI)*
www.Bose.com.au/warranty *(Australia)*
www.Bose.ca/register *(Canada)*
www.Bose.co.nz/warranty *(New Zealand)*

Send any correspondence regarding product information or Limited Warranty services to our corporate headquarters at:

Product Registration
Bose Corporation
The Mountain
PO Box 9168
Framingham, MA 01701-9168 USA

1-800-736-5076 (US)
1-508-766-1000 (INTL) *Charges may apply.*
Please have your serial number available when you call.

Owners living outside the United States should check the Owner's Guide or Global.Bose.com for the nearest mailing address.

LIMITED WARRANTY

Who is covered:
This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift, and shall not be extended to any other person or transferee.

What is covered/For how long:
Unless a different warranty period is stated in the Owner's Guide provided with your Bose® product, for a period of 1 year (2 years EU) [5 years for any non-powered speakers that may be incorporated into this product] from the date of retail purchase by the original end-use purchaser, Bose warrants that this product, when delivered to you in new condition, in original packaging, from a Bose authorized reseller and used in normal conditions, is free from any defects in manufacturing, materials and workmanship.

What is not covered:
This warranty does not cover defects resulting from improper or unreasonable use or maintenance; failure to follow operating instructions; accident; excess moisture; insects; lightning; power surges; connections to improper voltage supply; unauthorized alteration or modification of original condition; damages caused by inadequate packing or shipping procedures; loss of, damage to or corruption of stored data; damages caused by use with non-Bose products; product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.

What we will do:
During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge.

What we will not do:
Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

What you must do to obtain Limited Warranty Service:
Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Contact the Bose organization in your country/region (visit Global.Bose.com for Bose contact information in your country/region) for specific return and shipping instructions;
2. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country; and
3. Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

Other conditions:
THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. BOSE CORPORATION'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL BOSE BE LIABLE FOR LOSS OF, DAMAGE TO OR CORRUPTION OF STORED DATA, OR FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES HOWSOEVER CAUSED INCLUDING WITHOUT LIMITATION THE REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH YOUR BOSE PRODUCT. This warranty is void if the label bearing the serial number has been removed or defaced.

Other legal rights:
This limited warranty gives you specific legal rights, and you also may have other rights that vary from state to state or country to country. Some places do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

**Failure to register your product will not affect your limited warranty rights.*